Growatt APX Battery Warranty

Growatt APX Series Battery Warranty Terms

Warranty Period:

The Growatt APX high-voltage lithium iron phosphate (LiFePO4) battery is covered by a 10-year limited warranty.

Covered Models:

- APX HV Battery Modules (e.g., APX 5.0H, APX 10.0H)

- Compatible with Growatt hybrid inverters

Warranty Conditions:

1. The battery retains at least 70% of its original capacity at the end of the warranty period under normal usage conditions.

2. The warranty covers defects in materials and workmanship under normal use and maintenance.

3. The product must be installed, used, and maintained in accordance with Growatt's installation manuals and user guides.

Exclusions:

- Damage caused by misuse, unauthorized modifications, improper installation, or external forces (e.g., fire, flood).

- Warranty is void if the battery is used with unauthorized inverters or not registered with Growatt's monitoring system.

Claim Process:

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To make a warranty claim, contact Growatt or your local distributor with proof of purchase, product serial number, and a detailed description of the issue.

Contact Information:

Growatt New Energy

Website: https://www.growatt.com

Support: https://www.growatt.com/support

This warranty is subject to the jurisdiction and consumer protection laws of the country of purchase.